



CAREERS AT KAPAMA



ASSISTANT LODGE MANAGER - KAPAMA SOUTHERN CAMP

Kapama Private Game Reserve is seeking a dynamic and experienced Assistant Lodge Manager to support the Lodge Manager in the day-to-day operations of our vibrant Kapama Southern Camp.

JOB TITLE: Assistant Lodge Manager

QUALIFICATIONS AND EXPERIENCE

- Minimum 5 years management experience in a 5-star Boutique Operation or Big 5 Reserve within a similar Loge environment
- Hospitality Management qualification
- Front of House Management
- Housekeeping Management
- Lodge Maintenance Management
- Finance and Budgeting, including expenditure and cost control
- Understanding of Health & Safety Protocols and procedures
- Human Resources & Team Leadership, including managing staff welfare and morale
- Guest experience and Operations, including Hosting, Food & Beverage operations
- Strong Operational and Financial Management skills
- Maintain stakeholder and community relations
- Rooms Division experience & basic Maintenance knowledge
- Valid driver's license and own transport
- Computer Skills
- Fluent in English (speak, read and write), Excellent literacy skills

LEADERSHIP

- Strong leadership & mentoring skills - Listen, Inspire and Empower the team to perform their duties to the best of their ability and according to company standards
- Make the team feel valued so that they can assist you in driving the department and Kapama Southern Camp
- Strong management skills
- Problem-solving skills

PERSONALITY

- Excellent communication and interpersonal skills (listening skills, verbal communication, etc)
- Positive attitude, Self-motivated, Confident
- Sense of humour
- Sense of adventure

SPECIFIC JOB SKILLS

- Strong people skills
- Structured manager with experience IN leading diverse teams
- Energetic, proactive person with a well-developed concept of the importance of providing a world-class guest experience, and the ability to provide that experience
- Ability to work under pressure and under tight deadlines
- Practical with some experience in maintenance
- Competent financial and IT skills
- High energy levels & drive to get things done
- Planning & organizing
- An appreciation of other cultures.
- Introduce new ideas that will enhance the department and its activities

MONTHLY PACKAGE

- Negotiable depending on experience and qualifications
- Live-in position with meals on duty
- Pension fund
- Staff Lodge nights
- Work cycle – 21 days – 7 days off
- Annual leave – 15 days

Start date: The position will be available to start immediately

If you are passionate about luxury hospitality and creating unforgettable guest experiences in a world-class safari environment, we invite you to apply.

Send your CV and short motivation today to Hanli Roberts, hanli.roberts@kapama.com

Please note: Kapama Private Game Reserve subscribes to and applies the principles prescribed by the E E Act. Preference will be given to previously disadvantaged individuals who must be citizens of the RSA